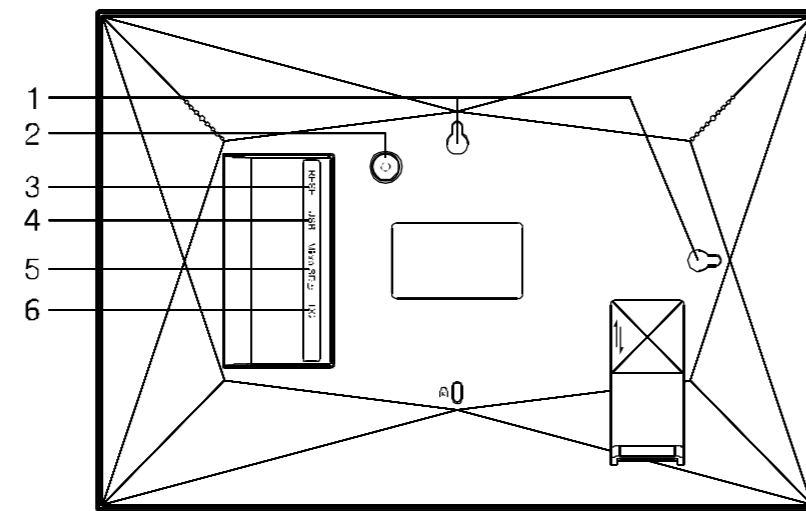




GUARANTEE
If you have any problem about this product,
please contact us at bihiwia@bihiwia.com.

User Manual



- 1. Wall Mount Hole**
Punch in the wall and hang the hole into the nail.
- 2. POWER**
After connecting power adapter, please press and hold power button for approximately 5 seconds (until screen turns on) . When it is on, press and hold power button for approximately 3 seconds to access reboot or power off menu . Short press on power button will turn off/onscreen (but leave the photo frame in on position) .
- 3. RESET**
Use a needle or paper clip to reset unit.
- 4. USB**
Connect a USB flash drive. USB is for service use only.
- 5. Micro SD card**
Load external max 32GB microSD memory card here.
- 6. DC**
Connect DC adapter to power on the device.

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Getting started

Thank you for purchasing your very own frameo.
First, to set up your frame follow the 'Quick start guide' included in the package. If you are new to using frameo then start by following the frameo quick setup on page or follow the on screen guide when powering it on for the first time.
Once you have set up your Frameo frame, start connecting it to your friends and family.

Frameo app

To send photos to your frame, use the frameo app for iOS or Android



Find the frameo app on:
[Google play](#) by searching for "frameo"
or scan this QR code
[App Store](#) by searching for frameo or scan this QR code



[Google play](#)



[App Store](#)

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Frameo quick setup

When starting your frame for the first time, you will need to setup the frame.

- First you start by selecting a language. This will be the language used throughout frameo.
- Connect your frame to the internet by connecting it to a Wi-Fi. If a newer version of the frameo software is available, then you will be prompted with an update dialog. It is recommended to update your frame immediately if prompted.
- Enter your name, and the location where you have placed your frame e.g. "Living room", "Kitchen" or "Office" and finally set the timezone if not correct.

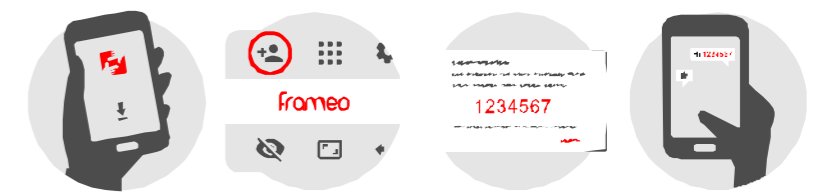
Start using frameo

Start by connecting with your friends and family by providing them with a unique code from your frame.

If you want to be able to send photos to the frame yourself, start by downloading the app for iOS or Android on [App Store](#) or [Google Play](#) . Then use the code to connect your frame and app as described below.

Connecting a new friend:

- Make sure that your friend has downloaded and installed the frameo app
- Click the add friend icon on your frame . A dialog will appear showing a unique code which is valid for 12 hours.
- Now share this code in whatever fashion you prefer e.g. SMS, E-Mail, IM, phone call, to your friend.
- Once your friends have added the code in their frameo app, they will automatically appear on your frame and be able to send you photos.



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Navigating your frameo

You interact with your frame through its touchscreen.
Swipe left or right to go through your photos.
To access the menu bar, simply tap once on the screen, this will show the menu. In the menu you will find quick access to the add friends dialog and the settings menu . From the menu it is also possible to hide the currently shown photo and to adjust the positioning of the photo.

Settings

Through settings, you can personalize your frame to your needs.

My frame

Frame name:

Changes the name of your frame. This is also the name the connected friends and family will see in their list of connected frames.

Frame location:

Changes the location of your frame. This is the location displayed on your friends' and family's list of connected frames which can help to distinguish frames from each other.

Set language:

Sets the language throughout your frame.

Set time zone

Sets the time zone that should be used on your frame.

Sleep mode:

frameo offers a sleep mode which turns off the screen to reduce power consumption while you e.g. are sleeping. Its default setting is to turn off the screen at 23:00 and turn on the screen again at 07:00. To change this just set the sleep mode start/end time. *Your frame is not powered down or in standby, so you will still be able to receive photos during sleep mode.*

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Manage photos

Show/hide photos:

Select which photos to hide by tapping the particular photos you wish to hide. Hidden photos will NOT be deleted from your frame, you can always select them to be shown again.
Use to hide or show all photos.

Delete photos:

Select photos that you want to permanently delete from your frame by tapping the photo. Use to select or deselect all and to delete the selected photos

Import photos:

Allows you to import photos from an external **max 32GB** SD card.

Before you try to import photos from a SD card, make sure you have a SD card with photos on inserted into your frame.

Start by selecting the photos that you want to import onto your frame.

Once selected tap the import button to start the import process.

It is currently not possible to add a caption or define the most important part of the photo when using the import function. Alternatively add yourself to your friend list and send them using the app.

My Friends

This list contains all the people that are allowed to send photos to your frame.

Remove person

To remove a person from this list, thereby removing their permission to send you photos, tap the delete icon . You will then be asked to confirm the removal and if you would like to remove all photos received from this person.

Add person

To allow a new person to send you photos, simply tap the add friend button and share the presented code in whatever way you prefer.

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Display and slideshow

Timer

Define the duration a photo should be displayed.

Show caption

Sets whether or not to display the captions that your friends have sent with the photo. Check to display captions. Uncheck to hide captions.

Brightness level

Adjust the brightness level of the screen.

Wi-Fi

Set which Wi-Fi the frame should be connected to. If you are connecting to a network with a captive portal a web browser icon should appear in top right corner of the screen. Use this to open a browser where you can enter credentials to access the network.

Backup and Restore

Backup frame to max 32GB microSD card.

Tap to make a backup of your photos, friends and settings. The time of latest successful backup will be displayed.

Any existing backup on the SD card will be overridden!

Automatic backup

If checked, your frame will automatically take a backup within 30 hours of you receiving new photos or making changes on your frame.

Restore from backup

Before you attempt to restore your frame, start by confirming that your backup is up-to-date.

To restore from a backup, you must first reset the frame. It is important to note that you cannot restore to a new Frameo frame and keep the old frame operational at the same time.

Reset frame

Removes all data from your frame. This will permanently remove all your photos, friends/connections and settings.

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About

Check for update

Check if an update is available for your frame.

Share anonymous analytics data

Sharing anonymous analytics data helps us tremendously with improving the frameo software. We understand if you do not wish to share this data with us. Set checked if you wish to help us improve frameo. Set unchecked to deny the sharing of anonymous analytics data.

Guide

Opens the quick start guide, that was shown when you first started the frame.

Privacy

For more information regarding privacy, please visit <http://privacy.frameo.net>

Warranty

Lifetime support and one year warranty, we will prompt response within 24 hours, please just email to bihiwia@bihiwia.com

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